



## EQUITEL BUNDLES USER TERMS & CONDITIONS

The following terms and conditions apply to the Equitel Bundles (“the **Service**”) and by activating this Service you will be deemed to have read, understood and accepted the same:-

### 1. The Service

This Service enables Equitel PrePay subscribers to access mobile Voice, SMS and internet services by purchasing bundles at affordable prices.

### 2. Eligibility

The Service is open to all Equitel PrePay subscribers.

### 3. The Choices Available

You can browse using any of the following affordable options:

- (i) Bundles (Composing of Voice, SMS and Data)
- (ii) Out of Bundle Tariff (Pay As You Go)

#### 3.1 Bundles

The Bundles listed below are available for you to choose from:

Pay As you Go Prices	
Voice	Ksh. 4.50 Per MIN
SMS	Ksh. 1.10 Per SMS
Data	Ksh. 4.30 Per MB

Bundled Products Current and Revised Rates				
Data Bundles Plus				
Data (MBs)	SMS	Price	Validity	Product Category Name
7	7	6	1 Day	Daily Internet Bundle
10	10	7	1 Day	Daily Internet Bundle

25	25	17	1 Day	Daily Internet Bundle
40	40	28	1 Day	Daily Internet Bundle
70	70	38	1 Day	Daily Internet Bundle
120	120	44	1 Day	Daily Internet Bundle
5		5	7 Days	Weekly Internet Bundle
15		15	7 Days	Weekly Internet Bundle
20		20	7 Days	Weekly Internet Bundle
50		40	7 Days	Weekly Internet Bundle
100		80	7 Days	Weekly Internet Bundle
250		219	30 Days	Monthly Internet Bundle
800		439	30 Days	Monthly Internet Bundle
2048		999	30 Days	Monthly Internet Bundle
5120		1599	30 Days	Monthly Internet Bundle
8192		2000	30 Days	Monthly Internet Bundle
5		6	7 Days	5MB
20		24	7 Days	20MB
50		60	30 Days	50MB
100		110	30 Days	100MB
500		500	30 Days	500MB
1536		1000	30 Days	1.5GB
3072		1999	30 Days	3GB
8192		3999	30 Days	8GB
20480		7999	30 Days	20GB

Jipimie Bundles (Three in One)					
Min	MB	SMS	Price	Validity	Product Category Name
5	7	5	22	1 Day	Daily Jipimie
10	30	15	54	1 Day	Daily Jipimie
20	80	25	99	1 Day	Daily Jipimie
20	50	20	109	7days	Weekly Jipimie
110	100	50	549	7days	Weekly Jipimie

300	300	100	999	7days	Weekly Jipimie
300	200	150	1099	30Days	Monthly Jipimie
400	750	300	1599	30Days	Monthly Jipimie
500	1000	300	2199	30Days	Monthly Jipimie
1200	1000	200	3499	30Days	Monthly Jipimie

Ongea Bundles				
Min	SMS	Price	Validity	Product Category Name
7	7	22	1 Day	Ongea Daily
18	10	54	1 Day	Ongea Daily
35	25	99	1 Day	Ongea Daily
30	20	109	7days	Ongea Weekly
175	50	549	7days	Ongea Weekly
400	100	999	7days	Ongea Weekly
350	150	1099	30Days	Ongea Monthly
500	300	1599	30Days	Ongea Monthly
700	300	2199	30Days	Ongea Monthly
1300	300	3499	30Days	Ongea Monthly

- (i) To activate the bundle, dial \*544# from your mobile number and Select "Bundle option of your choice" and select any of the options listed above.

- (ii) Your bundle validity will be as displayed in the valid column. You will have the validity duration to use your bundle both on first activation, on renewal and always during the period you remain subscribed onto the bundle.

Other Bundles					
Min	MB	SMS	Price	Validity	Product Name
1000MIN			2499	30 Days	1000MIN+Riziki
500MIN			1249	30 Days	500MIN+Riziki
50MIN			100	7 Day	50MIN @ Ksh. 100
25MIN			40	1 Day	25Min @ Ksh. 40
	2,048		1099	30days	2GB+Riziki
35MIN			35	1 Day	35MIN @ Ksh. 35
	100MB	100SMS	35	1 Day	100MB+100SMS @ Ksh.35

- (iii) Choose the Bundle you prefer and subscribe (Auto Renew) or One off (Buy Once) purchase.
- (iv) You can also buy for your line or for another Equitel line "Other"
- (v) Purchases can be paid for using airtime or from your Equity Bank account provided you have active Equitel line attached to Equity Bank active account.
- (vi) The bundle selected for auto renew will automatically be renewed at the same time in the next cycle. I.e If you by a weekly bundle on Monday 8:00AM, then the auto renew will happen on The next Monday same time as long as you have sufficient airtime/money.
- (vii) Once the bundle expires at the end of the validity period, it cannot be reactivated.
- (viii) If you exhaust your bundle before expiry, you will be charged the published out of bundle rate. There is NO limitation to the number of bundles you can purchase.
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- (ix) All bundles with **FREE Riziki** will grant enable you to Enjoy Riziki cover. Refer to Riziki Cover details on <https://www.equitel.com/riziki-cover>
- (x) You can purchase (One off) a daily bundle as many time as preferred
- (xi) To unsubscribe out of the Daily Bundles dial \*544# and choose option 11 **“Setting & help”** and then **‘Cancel Auto renew’**

### 3.2 Out of Bundle Tariff

- (a) The Out of Bundle Tariff is as below;

Voice	Ksh. 4.50 Per MIN
SMS	Ksh. 1.10 Per SMS
Data	Ksh. 4.30 Per MB

The Voice is Per second billing.

- (b) The Out of Bundle Tariff is a Pay as You Go Tariff enabling subscribers to use Equitel data, voice or SMS on the go without subscribing to any of the above plans and bundles.
- (c) All you need to do is purchase Equitel airtime and start using.

### 4. Priority of Consumption

If you purchase more than one of the data plans offered by Equitel, the following is the priority of use:

- i) Bundles starting with the bundle with shortest validity; ii) Bundles starting with the bundle with longest validity iii) Out of Bundle

### 5. How to Access the Service

**PrePay subscribers can activate bundle in the following ways:**

- (a) **Dial \*544# on your Equitel line, Select the bundle of choice, Select buy from “Airtime or From Account’. If from account there will be an authentication process that requires you to punch in your secret PIN before transaction is processed.**
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**(b) On your SIMCARD MENU, Go to My Money>Buy Airtime/Bundle>Buy Data/Bundles>Select whether you are buying 'for This line' or for 'other Equitel line'**

**Or**

**On your SIMCARD MENU, Go to My Phone>Buy Airtime/Bundle>Buy Data/Bundles>Select whether you are buying 'for this line' or for 'other Equitel line'**

**(c) Purchase of Bundle from Equity Bank Account for Equitel mobile number.**

Purchase of Data Bundles through Equity Bank account (Equitel mobile banking) is available only to Equitel subscribers with active Equity bank account that is linked to Equitel line. See <https://www.equitel.com/equitel-AutoRenew-T&C> for more details.

## **6. General Terms**

- a) This service is a shared resource therefore the speed maybe affected by the number of users at any given time.
- b) Airtime topped up as a data bundle cannot be reversed.
- c) You will not be able to purchase a data bundle directly from Equitel airtime for use on Partner Networks.
- d) Equitel data bundles are not for re-sale. You therefore will not resell data bundles purchased under these terms and conditions. Equitel takes no liability for such resell or purchase through resell and further reserves the right to withdraw this service from you if you breach these terms.

## **7. Extension of Terms**

- (a) Save as modified above, these Terms and Conditions are supplemental to and subject to the published Equitel PrePay Service Terms and Conditions, Mobile banking Terms and Conditions and any other published terms and conditions that relate to any other Equitel product/service that you may be using in conjunction with the bundles.
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(b) Equitel reserves the right to modify, vary, amend or withdraw this service and Terms and Conditions. Such changes will be communicated through the media, Equitel website or any other appropriate avenue as Equitel may determine.

(c) These Terms and Conditions are available on [www.Equitel.com](http://www.Equitel.com)

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